Kickoff Meeting Questions

Program Quality Assessment (PQA) and Internal Assessment Process (IAP)

* What does POI stand for? Program Observation Instrument
* Corrected link for blog <http://letstalkqualitypa.com/>
* [Free LearnERS health and safety trainings](https://branaghgroup.com/modules/)
* How long will virtual IAP visits be in effect? Answer: Internal Assessment Process is in effect for this current year (through June 30, 2021), the same as the standards.

PASSHE/Professional Development Organization (PDO):

* Do they still get clock hours as they do for TEACH?
* What resources are there for those who would like to receive their masters? At this time, the PASSHE PDO does not support Master’s programs. However, undergrad courses are available, even if the practitioner has other degrees (if ECE coursework is needed).

Certification

* Share document with links
* NSOR reminder for providers
* FBI Fingerprinting – sites are having trouble finding locations to get finger-printed and this has affected employees being able to start working. [FBI doc shared by DHS](https://www.dhs.pa.gov/providers/Providers/Documents/Coronavirus%202020/Fingerprinting%20FAQs%205.15.pdf)

CACFP:

* Any information on any upcoming CACFP New Sponsor and New Director Training? CACFP resources can be found here: <https://www.education.pa.gov/Teachers%20-%20Administrators/Food-Nutrition/Resources/Pages/default.aspx> If you still need support, request help through your Quality Coach.

CCW -

* Subsidy specialists are not required to call when clients wish to change providers. We are a family choice program so they can switch at any time for any reason. We do ask clients to be sure their copay is current and that they follow the providers policy when it comes to ending care with a provider. Ultimately, copayment delinquency reporting is up to the provider to do so timely. Even if a family has switched providers, you can still report a delinquency if necessary and the client will need to resolve that in order to remain eligible for CCW funding with their new provider. When it comes to enrollment, please feel free to reach out to our offices to confirm enrollment. It is up to you to decide if you would like a family to start without confirmation, but there is the risk that funding is not confirmed. PSS is a great asset when it comes to enrollment if you choose to receive notices electronically, as you will get that information almost immediately after we process an enrollment.
* Providers should report copay delinquencies to their ELRCs. That will hold up a transfer to another program. You can see new enrollments if you are signed up for PSS in real time. ELRC 8 does mail out ES's to providers; but with central mailing that may come a bit later than a family might want to start.

Health & Safety:

* Please email Health and Safety Questions anytime to HSSCO@pakeys.org
* Keystone Kids Go – email address for Tiffany- tistrickle@pa.gov

COVID:

* I had questions regarding screening procedures now that colder weather is approaching, and we have many families who stand outside and wait. Are we allowed to let them in the building to the classroom door? - Programs need to choose one of three screening processes from the CDC Guidelines. Consideration should be for the least amount of people entering your facility. Ideas from other programs include texting arrival via app system and waiting in the car until the provider allows them to enter (so only one family is in foyer/vestibule at a time), setting up check-in station in foyer of building and wiping doors down in between families, etc. Every program will approach this slightly different depending on their physical indoor and outdoor space.
* COVID Data Collection Tool – the email is on the DHS handout if anyone is still having issues. Use the email for the issue most closely related to yours.

Inclusion/Behaviors/Mental Health:

* Are there any resources like the IECMH or EI/IU for SACC? Answer: Quality Coaches are available to support your school-age children. Two have school-age backgrounds – just ask and we’ll get you matched with the right supports.